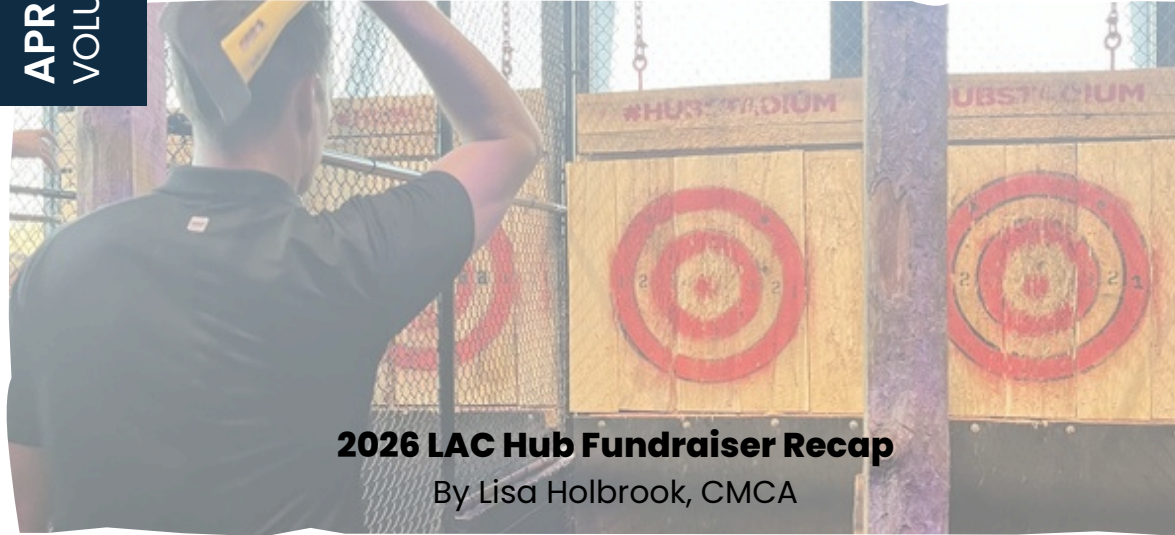


COMMUNITY ASSOCIATION NEWSLETTER



2026 LAC Hub Fundraiser Recap

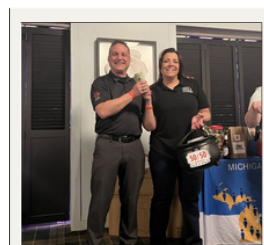
By Lisa Holbrook, CMCA

CAI-MI members and supporters came together on April 9 for a high-energy evening at the LAC Hub Fundraiser, all in support of the Michigan Legislative Action Committee (MI-LAC). The event delivered the perfect mix of networking, fun, and purpose, bringing industry professionals together to strengthen advocacy efforts that directly impact community associations across the state.

Attendees enjoyed a lively atmosphere filled with great conversation, engaging activities, and opportunities to connect with fellow managers, homeowner leaders, and business partners. The event served as a reminder of the power of community –not just within our associations, but within our industry as a whole.

Most importantly, the fundraiser helped generate critical support for MI-LAC, which works year-round to represent the interests of community associations in Lansing. Contributions from events like this ensure that CAI-MI continues to have a strong voice on legislative and regulatory matters affecting our members.

Thank you to everyone who attended, sponsored, and supported this event. Your involvement makes a meaningful difference and helps move our industry forward.



Business Partner Spotlight



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Legislative Advocate Sponsor

*Kevin Hirzel, Esq.—Hirzel Law, PLC

Upcoming Events Click Event for Details

May 2026

- [May 7-8, 2026: M-201: Facilities Management \(Live Virtual Course\)](#)
- [May 14-15, 2026: M-350: Manager and the Law \(Live Virtual Course\)](#)
- [May 15, 2026 - Virtual Expo - Zoom](#)
- [May 20, 2026: The Recharge Solution \(Joint Event with IREM\) -Laurel Manor, Livonia, MI](#)
- [May 20, 2026: Board Member Basics -Laurel Manor, Livonia, MI](#)
- [May 21-22, 2026: M-100: The Essentials of Community Association Management \(Live Virtual Course\)](#)

2025-2026

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2025 Business Partner & Membership Directory and 1st Quarter Magazine Links

Follow Us On...



Banish Burnout FOREVER!
A JOINT EVENT WITH CAI-MI & IREM FEATURING DR. THOMAS ENGBLOM

MAY 20, 2026 @ 8:30 - 10:00 AM
WILLOW ROOM - LAUREL MANOR, LIVONIA, MI
REGISTRATION: \$40

Join CAI-MI and IREM this May for Mental Health Awareness Month as we tackle workplace burnout head-on!
Featuring Dr. Thomas Engblom who will present The Recharge Solution! This session will deliver practical strategies to recharge, refocus, and thrive.

Scan the QR code or visit www.cai-michigan.org to register!
Questions? Email ced@cai-michigan.org



Manager Well-being: How to Improve Culture and Drive Success

By: Bill Overton, PCAM

Sometimes, it feels as if community association managers are condemned to roll an immense boulder up a hill only for it to roll back down every time it nears the top like the Greek legend Sisyphus. Between angry homeowners, dysfunctional boards, and the broader social and economic pressures of our time, what

managers do can seem like a thankless undertaking with our goals forever just out of reach.

Layer on top of all this is the constant drive for profitability. CEOs and managers are expected to improve service and cut costs simultaneously. Something must give. Too often, what gives is the mental health and wellness of managers and staff. The consequences are severe. People leave their jobs or worse. Rehiring and retraining are expensive. Client relationships suffer. And all of this is happening against the backdrop of a shrinking labor pool.

The Problem

Underperformance driven by employee burnout, chronic stress, and overwhelm is one of the defining workplace challenges of our time. Major research organizations have been studying this issue for years. Gallup studies indicate poor employee mental health is responsible for an annual GDP loss of up to \$9 trillion. Deloitte estimates one third of all employees in the U.S. are constantly struggling with fatigue and poor mental health. Recently, the Foundation for Community Association Research examined the issue specifically within our industry. (See the Attracting Talent report at right.)

The resulting conclusions? Employees in today's workforce often work inefficiently despite the myriad of amazing hardware and software they have to do their jobs. This underperformance is often attributed to a lack of mental and physical wellness. So how do leaders and managers address chronic underperformance while also supporting employee well-being?

The Solution

One of the most effective – and least expensive – ways to address these challenges is by improving workplace culture. Though our industry is inherently stressful, we are not doomed to an eternity of thankless work like Sisyphus. Culture is something we can change. Improving culture does not require expensive programs. Rather, it requires leadership and practical intentions. Click here to find out how.

BOARD MEMBER BASICS

Learn new skills and achieve your community association goals.

Board Member Basics, presented by Dr. Thomas Engblom, delivers a practical roadmap for effective community leadership.

May 20, 2026
12:30 - 3:00 pm

Registration = FREE

Willow Room - Laurel Manor
39999 Schoolcraft Rd, Livonia, MI

Scan the QR code or visit www.cai-michigan.org to register!

Key Topics:

- Essential responsibilities of the Board
- Easy to understand overview of Robert's Rules of Order
- Proven strategies for running productive one-hour board meetings.

Upcoming Events:

- August 6, 2026 - Troy Community Center, Troy, MI
- November 4, 2026 - MISD Building, Clinton, Twp, MI

VIRTUAL EXPO

MAY 15, 2026 VIA ZOOM

8:45 AM – 1:00 PM

MEMBERS \$35 / NON-MEMBERS \$55

BOARD MEMBERS/HOMEOWNER LEADERS = FREE



3 CONTINUING ED CREDITS



Emotional intelligence: Defining the Future of Community Management

by Dawn Bauman, CAE

For years, community association management has focused on strengthening its technical foundation. Managers have been trained on governance, financial stewardship, operations, facilities management, legal compliance, and building community. While those capabilities remain essential, they are no longer what differentiates excellence in the profession. Emotional intelligence is.

The most complex challenges facing the community association industry today are both technical and human. Technological advancements are shifting core responsibilities in community management that leaves space to enhance positive human connection and interaction.

Strong hospitality and customer service involves navigating conflict, meeting and exceeding expectations, timely and intentional communication, and trust. As communities become more diverse, more connected, and in many ways more demanding, the emotional intelligence of professionals and volunteers stand out. [Click here for the full article.](#)



Help Protect Your Community! Donate a Dollar-a-Door.

The Michigan Legislative Action Committee (MILAC) is a volunteer committee of the Community Associations Institute (CAI), consisting of homeowners and professionals serving community associations.

CAI-MI Legislative Action Committee works toward legislative solutions that protect Michigan community associations like yours from bad legislation that would hurt the community association housing model and restrict your rights. You can help the legislative action committee by contributing a "Dollar-a-Door or More" from your association.


We need your help in passing legislation to ensure that condominium documents do not automatically expire!

For questions email:

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[Link to Additional Information and Donation Form](#)


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